

Terms of use



A ticket must be purchased and validated before boarding the rack railway or funiculars, or entering the restricted zones. Please keep your ticket until you have left the station of destination.

Passengers must be aware of the ticket characteristics prior to purchasing it. Information thereupon is available on the information panels, the ticket vending machines and at the ticket offices.

Tickets are not valid if they have been altered and/or tampered with and must be accompanied with an identity card when required.

On the Montserrat rack railway return tickets are valid for the specified journey and for seven days starting from initial validation.

All unused tickets are valid until there is a change of fares. FGC will neither refund nor exchange them.

On Montserrat funiculars tickets are valid for one day from their issue.



Possession of a valid ticket guarantees use of the transport but not a seat on the rack railway and funiculars.

Seats reserved for specific groups must be respected and given up should the need arise.

Sitting on the floors of the Montserrat rack railways and funiculars is not allowed.

Children under three may travel for free if they do not occupy a seat.

Cycling along the paths of Montserrat Natural Park is forbidden. Bicycles are therefore not allowed in the funicular.

Domestic animals may travel for free. Upon entering FGC facilities, dogs must be put on a leash and be muzzled. Small animals must travel in baskets or cages. They may not occupy a seat under any circumstances. Dogs considered potentially dangerous by law may not be tended by any person under sixteen years of age.



Smoke on rack railway and funiculars and in closed zones of stations.

Use the alarm apparatuses without justified cause.

Force or prevent the opening or closing of the doors of the Montserrat rack railway and funiculars.

Board or alight from the Montserrat rack railway and funiculars anywhere other than designated stops.

Enter the driver's cabin.

Behave in any way that endangers the physical integrity of the other users or harms the interests of the railway.

In accordance with Law 4/2006 of 31 March, on the railway sector, failure to comply with these regulations may result in fines of up to € 30,000 for minor offences, of up to € 30,000 for serious offences, and of up to € 300,000 for very serious offences.

Cycle, rollerblade or skateboard in the corridors or on platforms.

Beg, fly-post, distribute advertising or peddle in the Montserrat rack railway and funiculars or in the facilities.

Funiculars of Montserrat



The minimum fine for unauthorised use of the trains is:

50€

There is a 50% discount for immediate payment.

Unauthorised use of the facilities includes the following:

- Failure to validate the ticket before the journey or entering restricted zones.
- Not possessing a ticket or being unable to show one upon request.
- Using an expired ticket.
- Using a ticket purchased at a reduced price without proof of the right to use such a ticket.
- Using a personalised ticket that belongs to someone other than the person using it.
- Using a ticket outside of its corresponding fare zone.
- Travelling with an invalid ticket.

In compliance with Act 7, dated 16th July 2004, regarding tax and administrative measures, and Act 4, dated 31st March 2006, railroad sector, failure to make the minimum payment may be cause for a fine of up to € 6.000. If the user cannot make the minimum payment immediately, arrangements to do so must be made; if the user refuses to make these arrangements, security personnel or the police will be notified.

A complete version of the Terms of Use and complaint forms are available at each station.

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